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To Whom It May Concern:

I write in reference to my experience of working alongside M&P Group whom have carried out an approximate £2,000,000 combined SFS, Render, Drylining, Suspended/MF Ceiling and Partitioning package on our project at Ysgol Caer Elyn, otherwise known as Withybush Medium School, Haverfordwest.

M&P have an outstanding reputation within our business throughout Wales and West. This was my first time dealing day to day with M&P and I must say it has been a very pleasant experience. In my opinion M&P are professional, helpful and proactive organisation who have provided us with a very good product indeed.

Consistently I found M&P's Site Safety Supervisor's and general workforce to have a fantastic attitude to Health & Safety which was recognised by the WD Site Management team. It is easy to see by working day to day with M&P that their company has developed a successful H&S culture within their workforce.

M&P's ability to work with other trades is second to none and they are always willing to help out where needed in order to progress the project and facilitate the 'bigger picture'. In terms of Quality Management, M&P naturally embraced WD's Quality Delivery (QD) inspection process which entails the sign-up and use of a tablet system which utilises the 'Field View' platform. Without any persuasion they supplied their Site Management team with tablets and embraced the training seamlessly and learned and adopted the use of our Field View platform which is important in controlling QD and H&S management on site.

Realistically, I have never come across a contractor who is 100% 'perfect' and the nature of M&P's work is heavily reliant on human based resource, this combined with WD's extremely thorough QD inspections will naturally highlight any possible faults or errors. What I can say is that if there were any QD audit queries these were actioned by the M&P Site Management team in a swift and very proactive manner, with no fuss and certainly no negative impact on the end product, which I can say has received a great number of plaudits by the project Stakeholders. Any technical or design based queries again were actioned promptly by M&P, even when no fault of their own and were always willing to offer advice and support. This was extremely valuable to the project's success.

Personally my experience of working with M&P Group has been nothing but positive and they really have been a pleasure to work with throughout all levels of management in their organisation. They have provided a 1st class finish at Withybush and are certainly 'leading the way' in their discipline. Without any hesitation I would fully recommend M&P Group to others and I look forward to working with their team in the future on hopefully another very successful project.

If you would like any further information I am available on email at james.hanwell@willmott Dixon.co.uk or on my mobile 07970 202 695.

Yours Faithfully

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