



CLIENT SATISFACTION DOCUMENT

C.S.D.

Month: **December**

CLIENT: Leadbitter Construction

DATE: 21/12/12

CONTRACT: G2V School Bridgend

CON No: BRI 186

WORKS PACKAGE: SFS/Render and Associated Works

CLIENT SECTION:		1 – 4 Average
PLEASE USE A SCORE OF 1 – 10 FOR EACH SECTION:		5 – 7 Good
		8 – 10 Very Good
NAME: Simon Burford	POSITION: Project Manager	
GENERAL TASKS	COMMENTS	SCORE
SITE MANAGERS ON SITE ATTITUDE	Excellent	9
OPERATIVES ON SITE ATTITUDE	V. Good	8
HEALTH & SAFETY	Good	8
KNOWLEDGE AND ABILITY	V. Good	8
PERFORMANCE	V. Good	8
TIME KEEPING	No Issues	8
MANAGED PROGRAMME	On Programme	8
QUALITY OF FINISHED WORKS	Very good	8
PERFORMANCE OF M&P OFFICE	No issues	7
THIS SECTION FOR CLIENTS COMMENTS ONLY:		
Render areas need to be progressed in the new year – finishing ahead of external trades to {Phase 3, 4 and 6}		
THIS SECTION FOR M&P USE ONLY:		
NAME: <i>R. Dan</i>	POSITION: Director	DATE: 07-1-13
RECOMMENDATIONS:		
<i>Hi SIMON, MANY THANKS FOR THE ABOVE SCORES AND COMMENTS, we will work closely with your good selves to push the render areas where possible inbetween the inclement weather we are experiencing.</i>		
DISTRUBUTION TO: LEADBITTER - MAIN file		

Doc. No & Issue	Prepared by	Approved by	Date	Page
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