



CLIENT SATISFACTION DOCUMENT

C.S.D.

Month: *July 2012*

CLIENT: Leadbitter Construction
CONTRACT: G2V School Bridgend
WORKS PACKAGE: SFS and Associated Works

DATE: 07/08/12
CON No: BRI 186

CLIENT SECTION:		1 – 4 Average
PLEASE USE A SCORE OF 1 – 10 FOR EACH SECTION:		5 – 7 Good
		8 – 10 Very Good
NAME: Simon Burford	POSITION: Project Manager	
GENERAL TASKS	COMMENTS	SCORE
SITE MANAGERS ON SITE ATTITUDE	Very good	9
OPERATIVES ON SITE ATTITUDE	Very Good	8
HEALTH & SAFETY	Good	8
KNOWLEDGE AND ABILITY	Good	8
PERFORMANCE	Very Good	8
TIME KEEPING	No Issues	8
MANAGED PROGRAMME	On Programme	8
QUALITY OF FINISHED WORKS	Very good	8
PERFORMANCE OF M&P OFFICE	No Issues	7
THIS SECTION FOR CLIENTS COMMENTS ONLY:		
THIS SECTION FOR M&P USE ONLY:		
NAME: <i>Paul Davies</i>	POSITION: <i>Commercial Director</i>	DATE: <i>14-8-2012</i>
RECOMMENDATIONS: <i>Hi Simon, Many thanks for the above comments/scores.</i>		
DISTRUBUTION TO:		

Doc. No & Issue	Prepared by	Approved by	Date	Page
M&P – REC - 15 2	Gareth Palmer	Mark Huntley	03/09/10	1 of 1