



CLIENT SATISFACTION DOCUMENT

C.S.D.

Month: **July 2012**

CLIENT: Leadbitter Construction

DATE: 08/08/12

CONTRACT: Ebbw Vale Learning Zone

CON No: BRI 170

WORKS PACKAGE: Partitions/Suspended Ceilings.

CLIENT SECTION:		1 - 4 Average
PLEASE USE A SCORE OF 1 - 10 FOR EACH SECTION:		5 - 7 Good
		8 - 10 Very Good
NAME: Paul Thompson	POSITION: Project Manager	
GENERAL TASKS	COMMENTS	SCORE
SITE MANAGERS ON SITE ATTITUDE		8
OPERATIVES ON SITE ATTITUDE		8
HEALTH & SAFETY		8
KNOWLEDGE AND ABILITY		9
PERFORMANCE		8
TIME KEEPING		10
MANAGED PROGRAMME		8
QUALITY OF FINISHED WORKS		8
PERFORMANCE OF M&P OFFICE		9
<u>THIS SECTION FOR CLIENTS COMMENTS ONLY:</u>		
<u>THIS SECTION FOR M&P USE ONLY:</u>		
NAME: <i>P. Daw</i>	POSITION: <i>Commercial Director</i>	DATE: <i>2-9-2012</i>
<u>RECOMMENDATIONS:</u> <i>Hi Paul,</i>		
<i>Many thanks for the above - I will remind our site team to keep up the standards in order to bring the project to completion</i>		
DISTRUBUTION TO: <i>LEADBITTER - Main file</i>		

Doc. No & Issue	Prepared by	Approved by	Date	Page
M&P - REC - 15	Gareth Palmer	Mark Huntley	03/09/10	1 of 1