



CLIENT SATISFACTION DOCUMENT

C.S.D.

Month: August

CLIENT: Leadbitter Construction
CONTRACT: Victoria Street
WORKS PACKAGE: Partitions

DATE: 10/09/12
CON No: BRI 189

CLIENT SECTION:		1 – 4 Average
PLEASE USE A SCORE OF 1 – 10 FOR EACH SECTION:		5 – 7 Good
		8 – 10 Very Good
NAME: Paul Thompson	POSITION: Project Manager	
GENERAL TASKS	COMMENTS	SCORE
		9
SITE MANAGERS ON SITE ATTITUDE		9
OPERATIVES ON SITE ATTITUDE		9
HEALTH & SAFETY		9
KNOWLEDGE AND ABILITY		9
PERFORMANCE		9
TIME KEEPING		9
MANAGED PROGRAMME		9
QUALITY OF FINISHED WORKS		9
PERFORMANCE OF M&P OFFICE		9
<u>THIS SECTION FOR CLIENTS COMMENTS ONLY:</u>		
<u>THIS SECTION FOR M&P USE ONLY:</u>		
NAME: P. DAVIES	POSITION: Commercial Director	DATE:
<u>RECOMMENDATIONS:</u>		
HI PAUL , MANY THANKS FOR THE ABOVE , A GREAT PLEASURE WORKING WITH YOU AND THE TEAM. HOPEFULLY WE WILL WORK TOGETHER AGAIN ON PHASE 2-		
DISTRUBUTION TO: LEADBITTER - MAIN FILE .		

Doc. No & Issue	Prepared by	Approved by	Date	Page
M&P – REC - 15 2	Gareth Palmer	Mark Huntley	03/09/10	1 of 1