



CLIENT SATISFACTION DOCUMENT

C.S.D.

Month: August 2012

CLIENT: Leadbitter Construction
CONTRACT: G2V School Bridgend
WORKS PACKAGE: SFS and Associated Works

DATE: 11/09/12
CON No: BRI 186

CLIENT SECTION: 1 - 4 Average, 5 - 7 Good, 8 - 10 Very Good
PLEASE USE A SCORE OF 1 - 10 FOR EACH SECTION:
NAME: Simon Burford POSITION: Project Manager
GENERAL TASKS COMMENTS SCORE
SITE MANAGERS ON SITE ATTITUDE Very good 9
OPERATIVES ON SITE ATTITUDE Very Good 8
HEALTH & SAFETY Good 8
KNOWLEDGE AND ABILITY Good 8
PERFORMANCE Very Good 8
TIME KEEPING No Issues 8
MANAGED PROGRAMME On Programme 8
QUALITY OF FINISHED WORKS Very good 8
PERFORMANCE OF M&P OFFICE No Issues 7
THIS SECTION FOR CLIENTS COMMENTS ONLY:
THIS SECTION FOR M&P USE ONLY:
NAME: Paul Davies POSITION: Commercial Director DATE: 15-09-12
RECOMMENDATIONS: Hi Simon, many thanks for the above scores/comments we will endeavour to keep up the performance to the conclusion of the project
DISTRUBUTION TO: headbitter - M&P Main file

Table with 5 columns: Doc. No & Issue, Prepared by, Approved by, Date, Page. Row 1: M&P - REC - 15, 2, Gareth Palmer, Mark Huntley, 03/09/10, 1 of 1