



CLIENT SATISFACTION DOCUMENT

C.S.D.

Month: February

CLIENT: Morgan Sindall
CONTRACT: Katesgrove Primary School
WORKS PACKAGE: SFS and Associated Works

DATE: 11/03/13
CON No: MP031

CLIENT SECTION: 1 - 4 Average
PLEASE USE A SCORE OF 1 - 10 FOR EACH SECTION: 5 - 7 Good
8 - 10 Very Good
NAME: John Azzopardi POSITION: Project Manager

Table with 3 columns: GENERAL TASKS, COMMENTS, SCORE. Rows include SITE MANAGERS ON SITE ATTITUDE (9), OPERATIVES ON SITE ATTITUDE (9), HEALTH & SAFETY (8), KNOWLEDGE AND ABILITY (9), PERFORMANCE (8), TIME KEEPING (9), MANAGED PROGRAMME (8), QUALITY OF FINISHED WORKS (8), PERFORMANCE OF M&P OFFICE (7).

THIS SECTION FOR CLIENTS COMMENTS ONLY:

Overall a very good start.

THIS SECTION FOR M&P USE ONLY:

NAME: [Signature] POSITION: Director DATE: 22.3.13

RECOMMENDATIONS: Hi John, many thanks for the above comments and scores. My apologies for the late delivery of the SFS, this was out of my control as the SFS metal required for the additional works were on a 7-10 day lead time.

DISTRUBUTION TO:

Table with 5 columns: Doc. No & Issue, Prepared by, Approved by, Date, Page. Row 1: M&P - REC - 15, 2, Gareth Palmer, Mark Huntley, 03/09/10, 1 of 1