



CLIENT SATISFACTION DOCUMENT

C.S.D.

Month: *February*

CLIENT: Leadbitter Construction

DATE: 11/03/13

CONTRACT: G2V School Bridgend

CON No: BRI 186

WORKS PACKAGE: SFS/Render and Associated Works

CLIENT SECTION:		1 - 4 Average
PLEASE USE A SCORE OF 1 - 10 FOR EACH SECTION:		5 - 7 Good
		8 - 10 Very Good
NAME: Simon Burford	POSITION: Project Manager	
GENERAL TASKS	COMMENTS	SCORE
SITE MANAGERS ON SITE ATTITUDE		9
OPERATIVES ON SITE ATTITUDE		8
HEALTH & SAFETY		8
KNOWLEDGE AND ABILITY		8
PERFORMANCE		8
TIME KEEPING		8
MANAGED PROGRAMME		8
QUALITY OF FINISHED WORKS		8
PERFORMANCE OF M&P OFFICE		7
THIS SECTION FOR CLIENTS COMMENTS ONLY:		
THIS SECTION FOR M&P USE ONLY:		
NAME: <i>Mark</i>	POSITION: DIRECTOR	DATE: 26.03.13
RECOMMENDATIONS:		
<i>Hi Simon, many thanks for the above scores, we look forward to completing the project within the next few weeks</i>		
DISTRUBUTION TO: LEADBITTER - Main file		

Doc. No & Issue	Prepared by	Approved by	Date	Page
M&P - REC - 15	2	Gareth Palmer	Mark Huntley	03/09/10
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