



CLIENT SATISFACTION DOCUMENT

C.S.D.

Month: *Dec 2013*

CLIENT: Leadbitter Construction
CONTRACT: Penarth Learning Community School
WORKS PACKAGE: Internal Partitions/Ceilings

DATE: 17/01/13
CON No: MP034
PERIOD: Oct to December 2013

CLIENT SECTION:		1 - 4 Average
PLEASE USE A SCORE OF 1 - 10 FOR EACH SECTION:		5 - 7 Good
		8 - 10 Very Good
NAME: Mike Baynham	POSITION: Project Manager	
GENERAL TASKS	COMMENTS	SCORE
		9
SITE MANAGERS ON SITE ATTITUDE		9
OPERATIVES ON SITE ATTITUDE		9
HEALTH & SAFETY		9
KNOWLEDGE AND ABILITY		9
PERFORMANCE		9
TIME KEEPING		9
MANAGED PROGRAMME		9
QUALITY OF FINISHED WORKS		9
PERFORMANCE OF M&P OFFICE		9
THIS SECTION FOR CLIENTS COMMENTS ONLY:		
<p><i>THE NEXT PERIOD IS KEY, . . . KEEP UP THE GOOD WORK!</i></p>		
THIS SECTION FOR M&P USE ONLY: (PROGRAMME NEEDED FOR RENDER)		
NAME: P DAVIES	POSITION: DIRECTOR	DATE: 22.01.2014
RECOMMENDATIONS: HI MIKE, MANY THANKS REGARDING THE ABOVE SCORE. I WILL PASS ON TO SITE OPERATIVES AND ENSURE WE KEEP UP THE WORKLOAD THROUGHOUT THE KEY PERIOD.		
DISTRUBUTION TO: LEADBITTER - MAIN FILE		

Doc. No & Issue	Prepared by	Approved by	Date	Page
M&P - REC - 15 2	Gareth Palmer	Mark Huntley	03/09/10	1