

QUARTERLY CLIENT SATISFACTION DOCUMENT

C.S.D.

Month: DEC 2013

CLIENT: Laing O'Rourke

CONTRACT: Cardiff royal Infirmary

WORKS PACKAGE:

Internal Partitions-Ceilings

DATE:

17/01/14

CON No:

MP032

PERIOD: Oct to December 2013

CLIENT SECTION:

1 - 4 Average

5-7 Good

PLEASE USE A SCORE OF 1 - 10 FOR EACH SECTION:

8-10 Very Good

NAME: B.Davies/J.Davies

POSITION: Construction Managers

GENERAL TASKS	COMMENTS	SCORE
SITE MANAGERS ON SITE ATTITUDE		9
OPERATIVES ON SITE ATTITUDE		9
HEALTH & SAFETY		8
KNOWLEDGE AND ABILITY		7
PERFORMANCE		8
TIME KEEPING		8
MANAGED PROGRAMME		8
QUALITY OF FINISHED WORKS		7
PERFORMANCE OF M&P OFFICE		8

THIS SECTION FOR CLIENTS COMMENTS ONLY:

THIS SECTION FOR M&P USE ONLY:

NAME:

POSITION: DIRECTOR DATE: 22-01-14

MANY THANKS FOR THE ABOVE SCORES, WE LOOK FURNARD TO HAMPING OVER THE NEXT PHASE TO YOUR SELVES.

MAINFILE- LOR. DISTRUBUTION TO:

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M&P - REC - 15	2	Gareth Palmer	Mark Huntley	03/09/10	1