



CLIENT SATISFACTION DOCUMENT

C.S.D.

Month: July 2012

CLIENT: Laing O'Rourke
CONTRACT: Cardiff royal Infirmary.
WORKS PACKAGE: Internal Partitions-Ceilings

DATE: 26/07/13
CON No: MP032
PERIOD: April to June 2013

CLIENT SECTION:		1 - 4 Average 5 - 7 Good 8 - 10 Very Good
PLEASE USE A SCORE OF 1 - 10 FOR EACH SECTION:		
NAME: J.Davies	POSITION: Construction Managers	
GENERAL TASKS	COMMENTS	SCORE
SITE MANAGERS ON SITE ATTITUDE		8
OPERATIVES ON SITE ATTITUDE		8
HEALTH & SAFETY		8
KNOWLEDGE AND ABILITY		7
PERFORMANCE		8
TIME KEEPING		7
MANAGED PROGRAMME		6
QUALITY OF FINISHED WORKS		7
PERFORMANCE OF M&P OFFICE		8
THIS SECTION FOR CLIENTS COMMENTS ONLY:		
The only issues is labour at the moment due to areas opening up at once.		
THIS SECTION FOR M&P USE ONLY:		
NAME: P. Davies	POSITION: Director	DATE: 30.7.13,
RECOMMENDATIONS: Hi James - MANY THANKS AS TO OUR MEETING, ADDITIONAL LABOUR HAS BEEN SOURCED TO ACCOMMODATE THE AREAS WE WERE WAITING FOR BECOMING AVAILABLE		
DISTRUBUTION TO: L.O.R. - MAIN FILE		

Doc. No & Issue	Prepared by	Approved by	Date	Page
M&P - REC - 15 2	Gareth Palmer	Mark Huntley	03/09/10	1