

9<sup>th</sup> September 2015

To Whom It May Concern

## Re: M&P Contractors Wales Limited

I have worked with M&P Contractors Wales at the Penarth Learning Community & Ysgol Bae Baglan Schemes for almost 3 years; during this time we have forged a close relationship built on trust and understanding. The finished product has always been of a high standard and completed within the agreed timescales with high regard to Health and Safety.

Along the way things haven't always run smoothly, but Mark, Paul and Scott are always quick to react to any situation, be it resource, material or quality related. Their approachable style means things can be sorted quickly and they are able to move on to a successful outcome. In addition to this, although commercial problems are rare, they have always been resolved without resorting to day works, which can be normal for this type of subcontractor. They are dealt with face to face rather than leading to a protracted exchange of correspondence or resorting to conflict.

M&P Contractors have also moved with the times, recognising that their skilled workforce needs to train new recruits. This is carried out by using the correct mix of youth and experience to ensure their high standards are maintained. In addition to this, they fully embrace our community focus ethos by helping out at Careers and Training events and have taken part in community projects.

I am more than happy to recommend the use of M&P Contractors Wales. Please contact me to discuss if required.

Yours faithfully,

Mike Baynham

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